



**RV CHASSIS**  
A Shyft Group Brand

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[SPARTANRVCHASSIS.COM](http://SPARTANRVCHASSIS.COM)

## 2024 MODEL YEAR MOTORHOME CHASSIS LIMITED WARRANTY

The Shyft Group USA, Inc. through its Spartan RV Chassis brand ("**Spartan**") provides the following limited warranty (the "**Limited Warranty**") to the original and subsequent owners of the Spartan chassis (the "**Chassis**").

**TO THE EXTENT NOT PROHIBITED BY LAW, THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. TO THE EXTENT ANY PROVISION OR LIMITATION OF THIS LIMITED WARRANTY IS PROHIBITED BY LAW, THE REMAINING PARTS OF THIS LIMITED WARRANTY WILL REMAIN IN EFFECT.**

### WHAT IS COVERED

The Limited Warranty covers Chassis systems and components manufactured or installed (except for the engine and transmission) by Spartan (the "**Covered Components**").

**36 Month/50,000 Mile (80,467 KM) Warranty.** Spartan warrants that the Covered Components will be free from defects in materials and workmanship for a period of 36 months or 50,000 miles (80,467 KM) after the first retail sale of the Chassis, whichever comes first.

**Emissions Related Warranty.** Spartan warrants that emissions-related Covered Components installed by Spartan on the Chassis (excluding emissions related components installed on or provided by the engine and transmission manufacturers) will be free from defects in materials and workmanship for a period of 60 months or 100,000 miles (160,934 KM) after the first retail sale of the Chassis, whichever occurs first, or such longer period as required by law.

**20 Year Frame Warranty.** Spartan warrants that the Chassis frame rails and crossmembers (excluding brackets and hardware attached thereto) will be free from defects in materials and workmanship for a period of 20 years after the first retail sale of the Chassis.

**Remedies.** Spartan will, in its discretion, repair or replace any Covered Component determined to be defective by Spartan. The repair or replacement of a Covered Component does not extend the duration of the Limited Warranty, except as required by law.

### WHAT IS NOT COVERED

The Limited Warranty does not cover and specifically excludes:

- (i) The engine, transmission, coach body, and any other parts or components added to the Chassis by another party, including components used for other systems (e.g. leveling jack system, room slide-out system, generator slide out system, compartment door actuator system) (the "**Excluded Components**").

- (ii) Regular maintenance and ordinary wear and tear, including but not limited to, fluids, filters, belts, hoses, brake linings, tires, etc.
- (iii) Problems or damage caused by improper maintenance or use including, but not limited to, failure to perform required or recommended maintenance, failure to maintain operating parameters (e.g. tire pressure, fluid and lubricant levels, chassis ride height and alignment), or failure to follow operating instructions.
- (iv) Problems or damage resulting from the installation, use, or maintenance of Excluded Components.
- (v) Problems or damage arising from the unauthorized modification of any Covered Component, including any welding, cutting, splicing, or drilling of the frame rails or crossmembers.
- (vi) Problems or damage caused by misuse, carelessness, abuse, or neglect (for example, overloading, driving over curbs, or exposure to corrosive or flooded environments).
- (vii) To the extent not prohibited by law, Covered Components on a Chassis that has been substantially damaged, deemed a total loss by an insurance company, or branded as salvage, whether or not reflected on the vehicle title.
- (viii) Problems or damage caused by casualty, including but not limited to, collision, fire, theft, vandalism, weather, freezing, flooding, or acts of God.
- (ix) Problems or damage to Covered Components resulting from corrosion, including but not limited to, salt and/or acidic exposure.
- (x) Roadside assistance or towing.

**THIS LIMITED WARRANTY IS NULL AND VOID IF THE ODOMETER IS DISCONNECTED, HAS BEEN TAMPERED WITH OR ALTERED, OR ACTUAL MILAGE CANNOT BE DETERMINED, OR THE CHASSIS WAS SOLD BY A PARTY OTHER THAN SPARTAN BEFORE IT BECOMES A COMPONENT IN A COMPLETED VEHICLE.**

#### **ADDITIONAL LIMITATIONS**

Spartan shall not be liable for incidental, consequential, direct, indirect, or other damages, including lost wages, loss of use, diminution in value, lost profits, lost opportunities, alternative transportation, inconvenience, cost of lodging, or lost vehicle rental expenses, that result from a breach of this Limited Warranty.

This Limited Warranty is valid only in the United States and Canada.

This Limited Warranty shall be null and void and will not apply to Chassis used for rental or other commercial purposes. It shall be concluded that the Chassis has been used for commercial and/or business purposes if the owner or user files a tax form claiming any business or commercial tax benefit related to the motorhome, or if the motorhome is purchased, registered or titled in a business name.

#### **MAKING A WARRANTY CLAIM**

**Registering the Chassis Limited Warranty.** The original retail purchaser and any subsequent owner are responsible for submitting a "*Chassis Limited Warranty Registration*" form to Spartan within 30 days after purchase or a change in ownership. Warranty registration is available on-line at <https://www.spartanrvchassis.com/warranty/>, and on the Spartan Connected Care app.

**THIS LIMITED WARRANTY IS NULL AND VOID IF THE CHASSIS LIMITED WARRANTY REGISTRATION FORM IS NOT SENT TO SPARTAN WITHIN 30 DAYS AFTER THE DATE OF PURCHASE OR CHANGE IN OWNERSHIP.**

**How to Get Service.** To make a claim under the Limited Warranty service for your Chassis, call toll free 7 days a week (800) 543-4277. When you call, please have the following information available so that we may expedite your service:

- Your Spartan VIN (Vehicle Identification Number)
- The current mileage

Our customer service technicians can help answer questions regarding our products and services, provide information about Limited Warranty coverage and maintenance issues, help you arrange for service under third party manufacturer warranties and locate Spartan authorized service centers in your area. To find a current list of Spartan authorized service centers on-line, go to <https://www.spartanrvchassis.com/service-locator/>. The Spartan Connected Care app provides access to service center locations and other important information regarding Chassis service.

**ALL REPAIRS UNDER THE LIMITED WARRANTY MUST BE AUTHORIZED BY SPARTAN BEFORE REPAIRS ARE MADE. NO CLAIM UNDER THE LIMITED WARRANTY WILL BE PROCESSED OR PAID WITHOUT PROOF OF ACTUAL MILEAGE AND EVIDENCE OF PREAUTHORIZATION OF PROPOSED CHARGES.**

**Dispute Resolution.** Any claim or controversy arising out of, or relating to, this Limited Warranty will be settled by arbitration administered by the American Arbitration Association in the State of Michigan in accordance with the Commercial Arbitration Rules of the American Arbitration Association, and/or the Convention on Recognition and Enforcement of Foreign Arbitral Awards, as applicable. The determination of the arbitrator(s) shall be in writing and shall include an explanation of the basis for the determination. The determination of the arbitrator(s) shall be final and binding and judgment upon such determination may be entered in any court having jurisdiction.