

**WELCOME TO  
THE FAMILY.**



**RV CHASSIS**

# YOU'RE PROTECTED.

**Anytime, anywhere. Support is just a phone call or a few miles away.**

Adventures on the road are not always from 9 to 5. With hundreds of first class authorized motorcoach service centers across North America, 24/7 customer support, and complimentary roadside assistance through Coach-Net®, you can take to the road confidently, no matter where or when adventure calls.

Visit [spartanrvchassis.com/service-locator](http://spartanrvchassis.com/service-locator) or search on the Spartan Connected Care® App to find a service location near you.



## Industry-Best Warranty

Key to RV Safety is a well-maintained coach. We make regular maintenance as easy as possible, while also providing an industry best warranty program.

### Best-in-class warranty:

- 5-year/75,000-mile transferable warranty\*
- 20-year transferable warranty on frame and cross members
- 5-year/100,000-mile Cummins Engine warranty
- 5-year/200,000-mile Allison Transmission warranty
- 3 years complimentary roadside assistance from Coach Net®

## IMPORTANT INFORMATION

### RV Chassis Customer Service & Support

800.543.4277

[serviceparts@spartanrvchassis.com](mailto:serviceparts@spartanrvchassis.com)

### Website

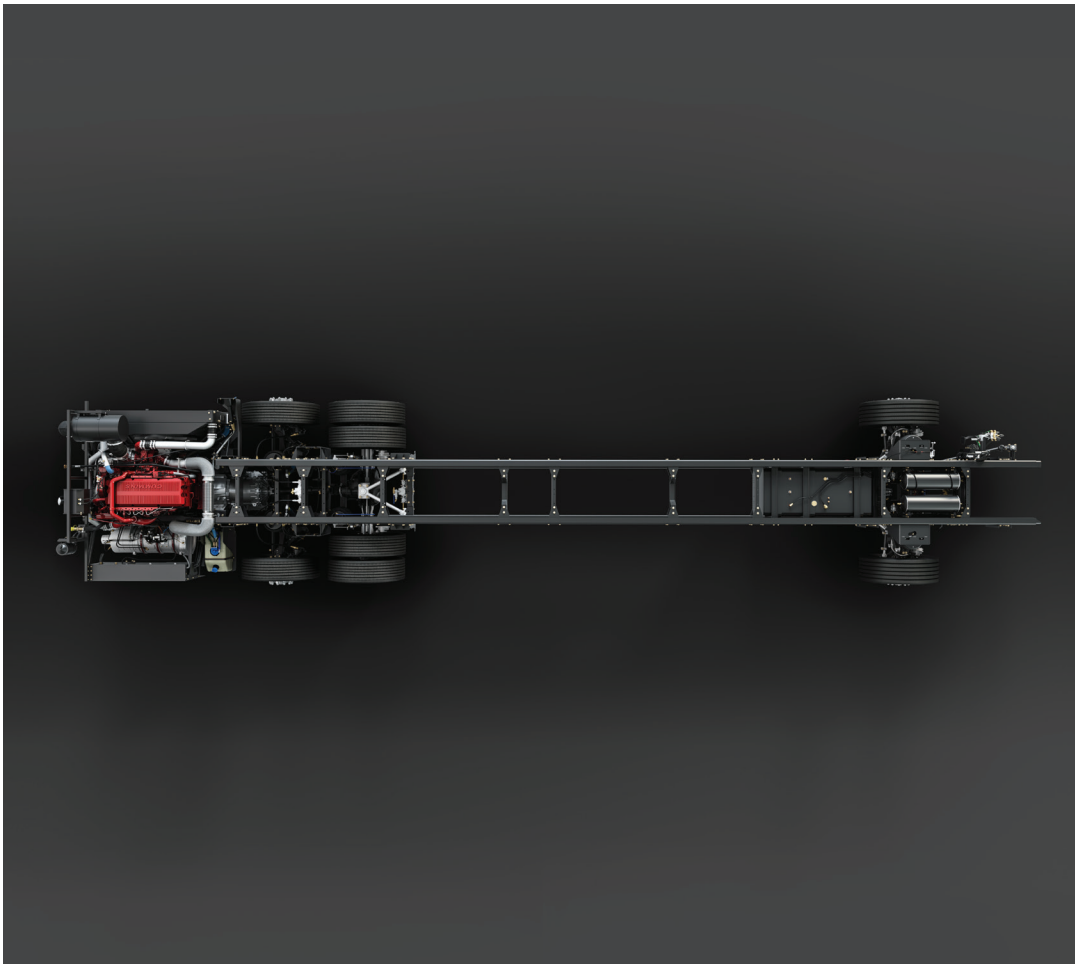
[parts.reddiamondparts.com](http://parts.reddiamondparts.com)

### RV Parts & Accessories

800.722.3025

[serviceparts@reddiamondparts.com](mailto:serviceparts@reddiamondparts.com)

*\*May differ by motorcoach manufacturer.*



# ROADSIDE ASSISTANCE PLAN.

**24/7 service is just around the corner.**

You are enrolled in a 24/7 roadside assistance plan for the first 36 months of your Spartan RV Chassis limited warranty period. The warranty period begins the day you purchase your new coach. Your chassis must be registered with Spartan RV Chassis for this service to be activated.

If your Spartan RV chassis is disabled during the first 36 months because of a non-conformance that is covered by the Spartan RV Chassis limited warranty, or in certain other situations, our roadside assistance provider will assist by providing the following services: towing, tire assistance, battery boosts, lockout service, delivery of fuel and emergency fluids, winch out service, service appointment assistance, RV technical assistance hotline,

emergency trip interruption, trip planning, concierge services, tire discounts, camping discounts, and mobile mechanic (where available).

To obtain roadside assistance, call Coach-Net® at the number provided in your Roadside Assistance Plan Welcome Packet.

In addition, you may also access important information by downloading the Spartan Connected Care® app on your mobile device.

# JOIN OUR SPARTAN RV CHASSIS ACADEMY FOR AN IN-DEPTH, HANDS ON LOOK AT YOUR RV THAT YOU CAN'T FIND ANYWHERE ELSE.

## Training topics include:

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- On-the-road drive time with a personal certified instructor
- A personal walk-around and inspection of your coach with a qualified Spartan RV Chassis Technician
- Weighing your RV and adjusting tire pressures accordingly
- Chassis maintenance and upkeep
- Red Diamond Aftermarket Solutions
- Operating chassis air systems
- Chassis troubleshooting
- Chassis suspensions and electrical systems
- Spartan RV Chassis customer service & warranty information
- Meals & training materials

## Each training session is limited and includes:

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- Breakfast and lunch daily
- Flash drive with training materials
- Personalized RV-specific maintenance information
- On campus parking with 30/50 amp shore power
- On-site dump station
- Discounts on parts
- A unique Spartan RV Chassis gift
- Pets with responsible owners welcome

## There are several class types:

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- **General Sessions** are full training academy for any coach riding on a Spartan RV chassis. These are five-day sessions on the Spartan RV Chassis campus.
- **Entegra Sessions** include additional bumper to bumper, rubber-to-roof training for your Entegra coach.
- **3-Day Sessions** follow the same agenda as the General & Entegra sessions, but do not include certified driving instruction.
- **Regional Sessions** are three-day sessions, held at an offsite location. They do not include certified driving instruction.



ACADEMY

[spartanrvchassis.com/owners/training/rv-owner](https://spartanrvchassis.com/owners/training/rv-owner)

# RED DIAMOND AFTERMARKET SOLUTIONS

Shop online at [parts@reddiamondparts.com](mailto:parts@reddiamondparts.com) or call 800.722.3025

## Red Diamond parts

- Wipers
- RunFlats
- Leveling System
- Shocks by Koni
- Air Booster

## Belts

- A/C belts
- Engine belts
- Fan drive

## Chassis air system

- Air dryer
- Air governor
- Moisture ejectors
- Suspension
- Tow vehicle air brake kit  
(Safe Haul™)

## Exhaust components

- Chrome tips
- Clamps
- Hangers
- Mufflers

## Filters

- Air dryer
- Air
- Coolant
- Fuel
- Generator
- Hydraulic oil
- Transmission

## Chassis electrical

- Alternator
- Cruise control
- Fuses
- Ignition
- Breaker
- Diode
- Flasher

## Shocks

- Bilstein
- Monroe

## Chassis hydraulics

- Fan motor
- Hydraulic pump
- Valves

## Wheel components

- Front wheel covers
- Rear wheel covers
- Wheel accessories

## Chassis mechanical

- Air conditioning
- Brake hoses
- Cooling
- Steering

## Chassis fluids

- Cooling system
- Hydraulic fluid
- Transmission fluid

We offer quality products  
from trusted brands,  
including:



*and more!*

# KEEPING THE ROAD TO YOUR NEXT ADVENTURE WORRY-FREE.

Our chassis-specific care kits are an easy and convenient way to keep your coach running smoothly, no matter the mileage, and no matter what happens around the next bend.

- Genuine OEM products
- Guaranteed to fit your coach
- Road-ready packaging for coach storage means you'll never wait for a part to ship

## Kits include following filters, per model year listed (if applicable)\*:

- |                         |                              |                    |
|-------------------------|------------------------------|--------------------|
| ▪ Oil filter            | ▪ Coolant filter             | ▪ Air dryer filter |
| ▪ Primary fuel filter   | ▪ Hydraulic spin-on filter   | ▪ Belts            |
| ▪ Secondary fuel filter | ▪ Hydraulic reservoir filter |                    |



### Chassis Care Kits

## We also offer:



### RunFlats



### Air Booster



### Wipers

Call **800.722.3025** to order your Chassis Care Kit, plus any other Red Diamond parts you may need.

*\*2017 and newer models*

# SPARTAN RV CHASSIS SAFE HAUL® + AIR FORCE ONE = ENHANCED DRIVER SAFETY & GREATER PEACE OF MIND



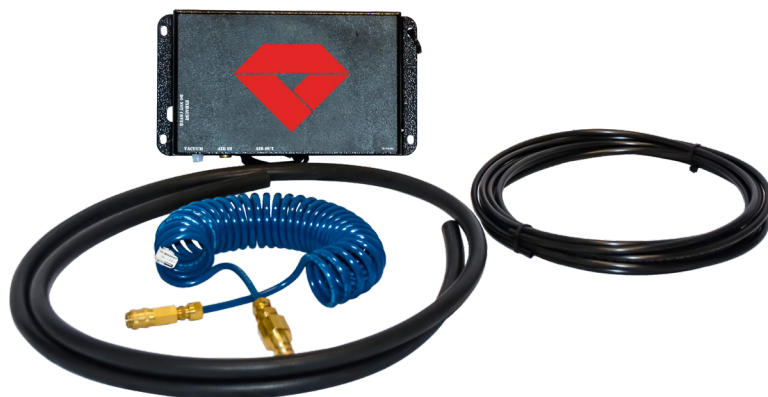
Safe Haul® is the industry's original factory chassis integrated air supply for tow vehicle supplemental brake systems. After installing Air Force One on your tow vehicle, you're ready to hit the road.

## Air Force One for Spartan RV Chassis

- Fits every towed vehicle
- Always ready to tow, just connect jumper hose
- Uses chassis air for supplemental braking
- Truly 100% proportional braking
- Breakaway system protects chassis air system
- Completely out-of-site
- Chassis approved air tap will not affect brake warranty
- LED lights notify coach driver when brakes are on
- Step-by-step installation instructions

## Parts included

- Main operating unit
- Air line
- Common actuator
- Breakaway cable



## Air Force One

Call **800.722.3025** to order your Air Force One, plus any other Red Diamond parts you may need.

*\*Part shown: 6294 Air Force One kit*

*\*Safe Haul® availability varies by OEM, platform, and model year.*

# SPARTAN RV CHASSIS. NEVER SETTLE.

The Connected Care® mobile app is your on-the-go resource for:

- Quick access to service and support
- Pre-trip inspection checklists
- Service center locations
- Diagnostic code references
- Parts & Accessories
- Merchandise
- Rally schedules
- Owner training
- And more!

1. Go to the App Store on your device
2. Search for “Spartan Connected Care”
3. Install and enjoy!

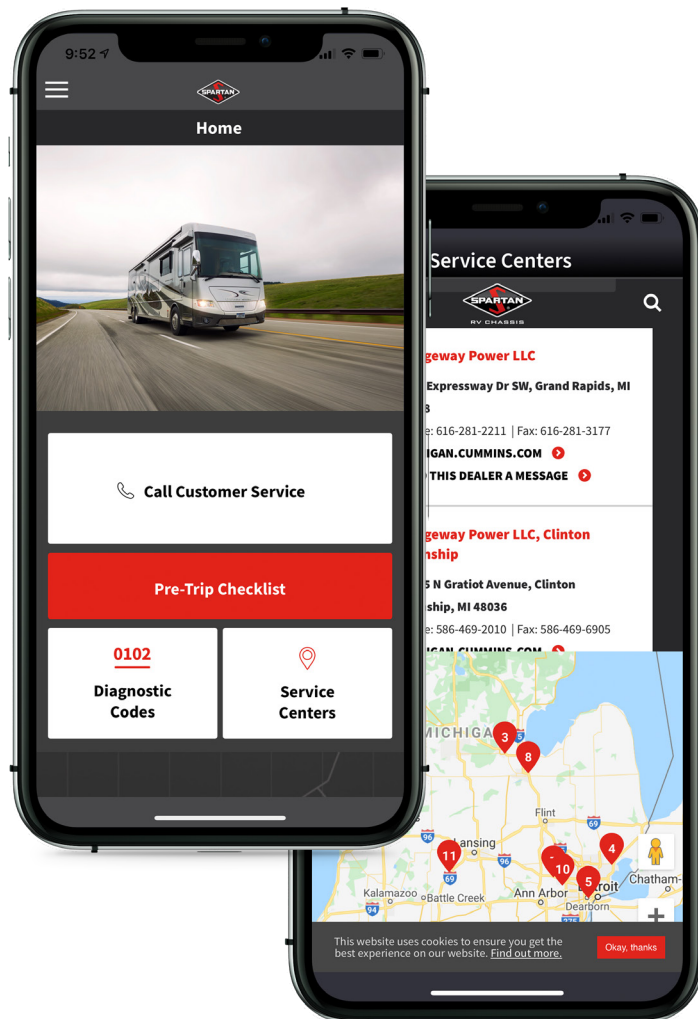
Available on



Available on the  
App Store



GET IT ON  
Google Play





## OUR GIFT TO YOU

Congratulations on your recent purchase of a motorcoach, riding on a Spartan RV Chassis - the only chassis designed, engineered, and made in America exclusively for elite, luxury Class A diesel motorcoaches.

As a thank you, we are gifting you two Spartan RV Chassis jackets, as pictured below.

Simply visit: [theshyftgroup.com/proudnewowner](https://theshyftgroup.com/proudnewowner) to select your sizes and place your order. Your jackets will be shipped at no charge to you and will arrive in 4-6 weeks.

From all of us at Spartan RV Chassis, we thank you for your loyalty and trust in our brand promise as the chassis of choice for luxury Class A diesel motorcoaches. We wish you many years of fond memories and sincerely hope your Spartan RV Chassis allows you to enjoy the journey as much as the destination.

**Happy RVing!**



## YOU'RE PART OF THE FAMILY.

Owning a motorcoach built on the chassis of choice for luxury travel places you in an exclusive community of motorcoach owners who never settle for anything less than the best.

From a broad range of owner-exclusive training opportunities to discounts on parts and accessories for your coach, we pride ourselves in supporting our owners every mile of every journey.

We attend a number of rallies and tradeshow across the country to reconnect with and service our owner community. While onsite, our expert staff of engineers and parts and services personnel are available to answer any questions you may have about chassis maintenance and aftermarket solutions.

We also developed the Spartan RV Chassis Academy, an immersive, comprehensive training program for Class A diesel motorcoach owners. This curriculum stands apart from all other RV training programs, with intimate class sizes, instruction from award-winning certified technicians and trainers, extensive maintenance instruction, on-the-road driving instruction, and a full review of the chassis sub-systems, such as electrical and air suspension.

Visit [spartanrvchassis.com/owners/training/rv-owner](https://spartanrvchassis.com/owners/training/rv-owner) to learn more.



Connect with us on social media.



SpartanRV



@Spartan\_RV



@Spartanrv



[reddiamondparts.com](http://reddiamondparts.com)



When the road gets rough  
Look for the Red Diamond.





**RV CHASSIS**

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A Shyft Group™ Brand

**[spartanrvchassis.com](http://spartanrvchassis.com)**